



One of the **largest private sector banks** is leveraging ESDS eNlight 360° to monitor their core database.

About Bank

One of the largest private sector scheduled commercial banks in India, amongst the new generation banks that received the scheduled commercial bank license from the bank regulator, Reserve Bank of India. The bank's business segments include Retail, Micro-SME, SME, mid-Corporate, Agriculture, Commodities,

Government, Public Sector, Indian Banks, Co-operative Banks, and Non-Banking Finance Companies (NBFC), has approximately more than 1,000,000 customers.

Through ingenious eNlight 360° offering, as many as 1200 + devices are being monitored and managed by ESDS.



The Challenges

The bank had a heavy load to manage its on premise IT infrastructure and applications running on its systems. Having a robust IT management tool was very important and having control over their operations was the

need of the hour. Managing the devices and monitoring their core database was a huge challenge for the bank. The bank had to maintain precision in managing its systems and ensure that everything ran smoothly 24 * 7 * 365.

Through a comprehensive eNlight 360° suite, currently more than 150 DB instances are being monitored by ESDS.



The Solution

The bank discovered ESDS as they were looking for providers who could offer them services for managing the on premise IT infrastructure, they needed. ESDS' eNlight 360°, which offered a complete Cloud Orchestration, IT Monitoring, and DCIM Solution, proved to be the ideal match for the bank's infrastructure needs. As of today, as many as 1200 + devices are being monitored and managed by ESDS. A comprehensive eNlight 360° suite was deployed, and the bank was

extensively dependent on this tool for monitoring its core database. Currently, more than 150 DB instances are being monitored through the tool. Along with this, an extensive solution was offered that included IT assets monitoring, IP management, net flow, Syslog monitoring, cloud orchestration, and IT change management meant the bank was armed with a comprehensive data center management suite.

ESDS ensured database availability and database performance, which were key to the bank's operations.



The Benefits

The ingenious eNlight 360^o offering made for a perfectly matched solution for the bank in terms of visibility and control over their IT infra. A heavy load was shed off from the back as 1200+ devices were being monitored by ESDS, which meant that they were able to react much faster with proactive server alerts and monitoring. The bank was now well aware when resource utilization levels exceeded the threshold level, and hence they could have kept them in check. They were also able to locate areas with oversized components that were not being properly utilized, which assisted them in consolidating the infrastructure. The oversized components were also downsized based on the bank's needs.

Database availability and database performance were key to the bank's operations, and ESDS ensured their core database was in safe hands. The graphs not only showed the status of individual databases but it provided a picture of IT operations as a whole, including downstream effects. All in all, it proved to be extremely beneficial, bringing more compatibility as well as integrated support that aligned with the bank's requirements.



About ESDS

ESDS began its operations from Nashik (India) in 2005 and offer our products across diversified industries that include government ministries & companies and corporate entities across sectors such as BFSI, manufacturing, IT and ITES, telecom, real estate, pharmaceuticals, retail and education and in several countries across the APAC region, Europe, Middle East, the Americas and Africa.

Our business offerings provide a comprehensive range of solutions, which we believe provide a “one-stop- shop” for our customer’s cloud adoption, and is an important factor in customer acquisition, retention and sets us apart from our competitors. Our wide range of products include IaaS, SaaS and Managed Services.

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