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enabling futurability..

National Advisory Body

A national-level Apex Advisory Body is leveraging ESDS eNlight 360⁰ to monitor and evaluate its IT activities.

About The Customer

A National-level council for technical education, under the Department of Higher Education, established in November 1945 first as an advisory body and later in 1987 given statutory status by an Act of Parliament which is today supporting & controlling over 22 Lacs+ Technical Students seats in India.

The national level council is responsible for proper planning and coordinated development of India's technical education and management education system.

A complete ESDS suite helped their team manage switch configuration from the monitoring portal for over 100+ Switches.

The Challenges

The National level council body wanted to monitor and evaluate its IT activities to improve efficiency and effectiveness in its delivery of services. Network monitoring and reports were their biggest challenge, and the need to secure digital information by promoting quality and cost-effective technologies for sustainable development was on their agenda. Managing switch configuration from the monitoring portal effectively was something they were looking for. Also, they were on the find for a concrete solution to implement good governance in their system.

The national-level council was able to manage all of their IT resources from a single dashboard with the aid of eNlight 360^0
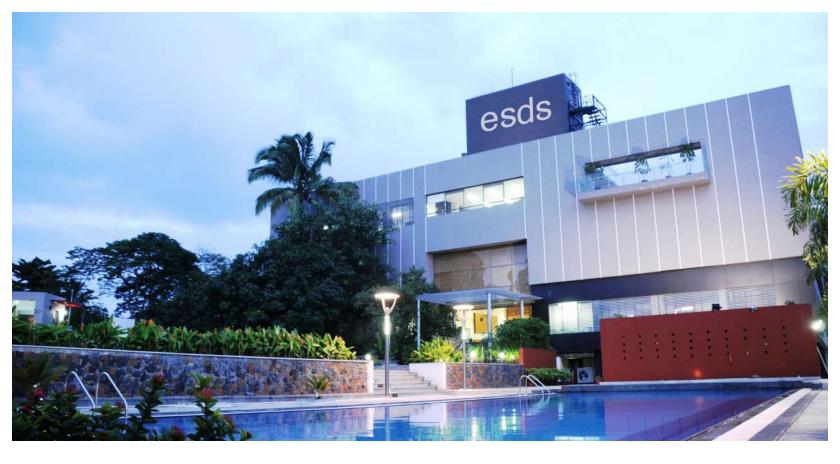
The Solution

ESDS Team identified the problem areas of the apex body and was able to provide the right solution. A full-fledged eNlight 360^0 software with a hybrid Orchestration layer and unified monitoring gave them complete visibility of their IT infra. Furthermore, an intelligent algorithm tool in eNlight 360^0 supported by database and application monitoring solved the challenge of monitoring and evaluating their IT activities. Through the tool, their network team was able to monitor the network proactively. In addition, the complete suite helped their team manage the switch configuration from the monitoring portal for over 100+ Switches.

eNlight 360^0 made it feasible for them to utilize their IT infrastructure and improve uptime by getting proactive alerts at the right time.

The Benefit

The national-level council was able to manage all of the resources from a single dashboard with the aid of eNlight 360^0. Constantly monitoring the network for slow or failing components became more manageable, and identifying the network outages or other troubles became evidently easier. Along with network monitoring, their team was also able to switch console aces from the same dashboard. It provided an overview of the servers, network, and various components which are there in the working of

various applications. It became quite beneficial to schedule jobs for managing virtual machines, and all planned tasks are now added to a queue. The departmental hierarchy was now visible and controllable. Since both users and groups may be managed, it is advantageous for administrators to oversee both at once. As a result, eNlight 360^0 made it easier for them to use their IT infrastructure and improve their uptime by getting proactive alerts at the right time.

About ESDS

ESDS began its operations from Nashik (India) in 2005 and offer our products across diversified industries that include government ministries & companies and corporate entities across sectors such as BFSI, manufacturing, IT and ITES, telecom, real estate, pharmaceuticals, retail and education and in several countries across the APAC region, Europe, Middle East, the Americas and Africa.

Our business offerings provide a comprehensive range of solutions, which we believe provide a "one-stop- shop" for our customer's cloud adoption, and is an important factor in customer acquisition, retention and sets us apart from our competitors. Our wide range of products include IaaS, SaaS and Managed Services.

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